VARONIS

Faster, Better Product Support with OMS

Enabling our Online Monitoring System (OMS) provides the Varonis support team with information they need to help you quickly and efficiently

Get the Most Out of Varonis

With OMS enabled, the support team can see relevant information about your usage of Varonis before they get on a support call with you so that they're appropriately informed and ready to help.

The information OMS collects also helps alert our development team to potential issues proactively and inform our product and services roadmap to make Varonis better for everyone.

Make Support Calls Fast and Hassle-free

- Drastically reduce log gathering and transfers
- Enable support personnel to review logs as soon as a case is opened
- Save time by not having to provide version & patch information
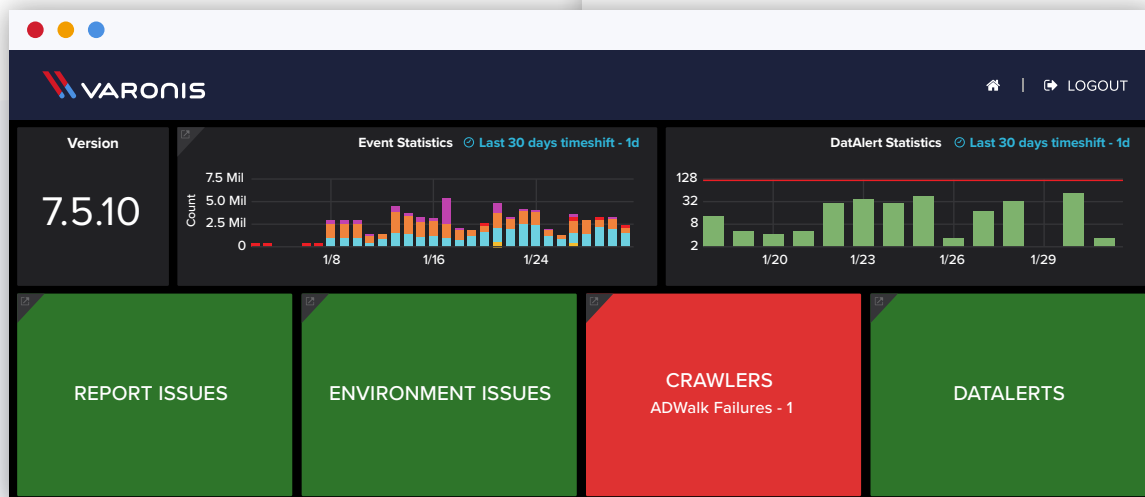
For more information about the information Varonis collects, our retention policy, and how to enable OMS, **visit our support site at help.varonis.com.**

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